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Timber & uPVC Windows & Doors
Glazing, Worktops, Kitchens, Joinery



Registered
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National Warranties
A Kinnell Group Company



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WINDOWS &
DOORS**
*Expert Repairs to
double glazed windows
and doors from your
local specialist*



BY ABLE JOINERY

Privacy Notice

Able Joinery Ltd

Able Joinery Ltd takes privacy very seriously. This notice explains how we use the personal information you provide to us when contacting us to provide a quotation and subsequent orders placed with our company. This shows how we share your information with third parties.

How we use your personal information

We will only use your personal information for the following purposes:

- to administer and manage our relationship with you, including to set up an account.
- to process orders from you for goods and services;
- to deal with any enquiries we receive from you;
- for the purposes of any corrective action (including a service visit) which may be required in respect of any of the products we supply to you;
- to comply with applicable laws, regulations and rules;
- to provide you with details of our product ranges & services
- to notify you of visits and any changes to what we do;
- To notify you for the purposes of recovery of a debt in case of non-payment.

In connection with these purposes, we may share your personal information with third parties that perform services on our behalf, such as FENSA and Quality Assured National Warranties QANW (if your order requires it)

We may also disclose your personal information to third parties in other circumstances, in Particular: if we are under a duty to disclose or share your personal information to comply with any legal obligation, or to enforce or apply our terms and conditions of trading and other Agreements; to protect the rights, property, or safety of Able Joinery Ltd, our staff, our customers, or others; in response to a request from a governmental authority (including a regulator); such as FENSA and Quality Assured National Warranties QANW (if your order requires it) or if we sell or buy any business or assets, in which case we will disclose your personal information to the prospective seller or buyer of such business or assets. If necessary for debt recovery purposes, we may also obtain additional information about you from tracing agents.

Our legal basis for these uses of your personal information may include that (a) it is necessary for our legitimate interests in operating our business and/or providing you with goods and services; and/or (b) it is necessary for the performance of contracts to which you are a party with us.

Your rights in relation to your personal information

You have various rights under data protection law regarding the processing of your personal information, including rights to:

- request access to personal information we hold about you and details of our processing of your personal information;
- request us to correct inaccurate personal information;
- request us to delete personal information in certain circumstances;
- receive your personal information in a format suitable for transmission to a third party;

object to and/or restrict the processing of your personal information (including profiling) on certain grounds;

You can make a request to us in relation to these rights at any time by contacting us on 0161 928 4004 or mail@ablejoinery.co.uk. Any information to which you are entitled will be provided within a reasonable timeframe, subject to the exemptions stipulated in applicable data protection laws.

How long do we retain your personal information?

We will not keep your personal information longer than is necessary, taking into account information needed for product guarantee or service visits, applicable legal requirements and limitation periods.

How to contact us

If you have any queries about how we use your personal information, you can contact us at any time via email at mail@ablejoinery.co.uk , or by post to Able Joinery Ltd, Unit 9 Radium Works, Bridgewater Road, Altrincham WA14 1LZ